Family Survey: Dauphin County Early Intervention Infant/Toddler Summary

Survey Return Rate: FY 18/19 (530 sent, 48 Returned= 9% **FY 19/20 (101 Responses of 554 enrolled in 2/2020 = 18.23% Return Rate**

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|  % AGREE: | FY 18/19 | FY 19/20 |
| 1 | **Worked with my family to develop ideas and strategies to help my child learn.** |  | **99%** |
| 2 | **Supported my family as the first teacher for my child.** |  | **98%** |
| 3 | **Helped my child to build relationships with other children and adults.**  |  | **96.94%** |
| 4 | **Helped me communicate more effectively with the people who work with my child and family.** | 96% | **97%** |
| 5 | **Helped me know about my child’s and family’s rights concerning EI services (such as: filing a complaint, requesting mediation, due process).** | 86% | **92.86%** |
| 6 | **Explained what options parents have if they disagree with a decision made by EI staff.** | 85% | **91.75%** |
| 7 | **Used my home language and preferred communication methods.** |  | **98.99%** |
| 8 | **Helped me to incorporate my cultural values and practices to help my child learn.**  |  | **97.96%** |
| 9 | **Made me feel part of the IFSP/IEP decision-making process.** | 89% | **98%** |
| 10 | **Built on my child’s strengths and interests.** | 98% | **98%** |
| 11 | **Had ongoing and open communication with my family.**  |  | **99%** |
| 12 | **Were honest with me, even if they had difficult things to discuss.** | 89% | **98%** |
| 13 | **Helped me to support my child in typical places with children of the same age (for example, at home, in childcare, the playground or preschool)** **\* question reworded from previous survey** | 91% | **96.88%** |
| 14 | **Provided me with resources to further my knowledge of my child’s unique needs.** **\* question reworded from previous survey** | 98% | **99%** |
| 15 | **Helped me to connect with other programs and/or non-EI services that met our family’s needs, interests, and goals.** **\*question reworded from previous survey** | 76% | **94.79%** |
| 16 | **Encouraged me to connect with other families (For example by connecting me to: Parent to Parent of PA, Parent Training and Information Centers, Family Resource Centers)** | 76% | **79.57%** |
| 17 | **Shared information with me about family leadership opportunities.**  |  | **72.04%** |
| 18 | **Told me about opportunities to be involved in improving the local Early Intervention program.**  |  | **76.34%** |
| 29 | **Developed a transition plan based on my child and our family’s strengths, needs and concerns.**  |  | **95.35%** |
| 20 | **Helped me to address concerns and problem-solve during the transition process.**  |  | **95.35%** |
|  | **Total IT Program** |  | **93.74%** |